

Vehicle Maintenance and Repair Platform

To facilitate procedures for repairing vehicles and maintain their quality...

Ertah can be used for all vehicle-related procedures, including repair, maintenance and consumer data. It seeks to improve vehicle owners experience by establishing a solid trust between vehicle owners and workshops, automating all vehicle services related to maintenance and repair, and enabling the end beneficiary to evaluate the workshops for raising the services quality.

Target Audience



Vehicle Maintenance
and Repair Centers



Spare Parts
Suppliers and
Vendors



Relevant Companies
and Establishments



Vehicle Owners

Features



Facilitate access
by creating a platform
that brings together
vehicle owners and
service providers



Raise the confidence level
by measuring the
performance of services
provided between vehicle
and workshop owners



The possibility of
issuing a vehicle fix
permit automatically



The possibility of rating
workshops

FAQs

Are all the App workshops reliable?

- ◆ In Ertah, we seek to contract with the best workshops in terms of quality and efficiency, and the platform is supervised by responsible authorities

I own a car service shop; how can I benefit from the App?

You can benefit from the following features and services of the Workshop App:

- ◆ Activate a fix permit
- ◆ Checkup, maintenance and repair
- ◆ Update vehicle repair status
- ◆ The ability to add photos of the car before and after the accident

Does the App cover all regions of the Kingdom?

- ◆ Yes, it covers all regions of the Kingdom

Can I benefit from the services of the App without registering for it?

- ◆ Yes, you can benefit from the App without the registration process, by logging in as a guest

As an individual, can I benefit from the App?

Certainly, the App is directed to individuals and workshop owners. You can benefit from the following features and services of the Individual App:

- ◆ Find workshops by map
- ◆ View the services provided by workshops
- ◆ Choose the workshop which is the closest to the person's location
- ◆ The possibility of rating workshops
- ◆ The ability to filter workshops using many options

How long is the warranty on repairs?

- ◆ The warranty period varies according to the agreement between the workshop and the vehicle owner

Do you have offers for App users?

- ◆ The App is free; no offers are currently available and they are being worked on

Do you have prices for spare parts? And if spare parts are available, are they original only or second hand?

- ◆ This service is not currently available

How can I contact you?

- ◆ Through our social media accounts, Twitter @ErtahSA, or by calling Customer Service at 920000356

Can I get a cost estimate before agreement?

- ◆ Yes, the beneficiary can obtain an estimated cost by communicating with the workshop

How can I extract a fix permit?

You can extract a fix permit by taking the following steps:

- ◆ Log in via Absher from your browser
- ◆ Press My Vehicles - My Services
- ◆ Press the Vehicle Management option
- ◆ Select the relevant vehicle
- ◆ Choose Create Fix Permit and press Confirm Request
- ◆ A text message will be sent from Absher with the Fix Permit reference number
- ◆ Go to the approved workshops registered in Ertah
- ◆ Share the reference number of the Fix Permit with the workshop

Is payment made after the end of service or in advance?

- There is no payment option in the App

Is the installment payment service available?

- There is no payment option in the App

Do you have a car towing service from a specific location?

- This service is not available at the moment

Can I cancel after agreement?

- Yes, you can

As a workshop owner, what guarantees are provided to me?

- The workshop is viewed by a large segment of clients. Your workshop will be available to be viewed in the Individual App with the features of rating the workshop and extracting a fix permit

Are workshops paid automatically through the App?

- There is no payment option in the App

Download App Individuals



Download App Workshops

